

Downloading and Installing software version 4.6.1.128 for the 8350i

Introduction:

Process for downloading and installing the newest handheld software version 4.6.1.128 for BlackBerry 8350i customers using www.sprint.com/downloads

Note: BlackBerry Internet Customers (BIS) can only upgrade their software “over the wire” (OTW) via the USB cable provided with their handset and running the Desktop Manager software that was included in the box.

Note: BlackBerry Enterprise Server (BES) customers have the option to have the new software installed “over-the-air” (OTA) by their BES administrator or “over the wire” (OTW) via the USB cable provided with the handset.

[Instructions for Downloading Handheld Software version 4.6.1.128 “over-the-wire” \(OTW\)](#)

[Instructions for Downloading Handheld Software version 4.6.1.128 “over the air” \(OTA\) BES Customers Only](#)

Download BlackBerry 8350i MR1 Software “over-the-wire” (OTW)

1. Verify your software version on the 8350i device.
 - o Steps to verify software version:
 1. Press the **Application** button to get to the **Main Menu**.
 2. Scroll to the **Options** Icon.
 - *(Picture of a Wrench)*.
 3. Press the **Trackball**.
 4. Press the **Trackball** on the **About** option.
 5. Verify software version.
 - Screen will read:
 - **BlackBerry 8350i smartphone (iDEN) v4.*.*.****
 - The * represent the software version.
 - o If **Yes**: No action is needed
 - o If **No**: do the following.
 1. Go to www.sprint.com/downloads.
 2. Select **Smartphones**
2. Do you have software version **4.6.1.128(225)**?
 - o If **Yes**: No action is needed
 - o If **No**: do the following.
 1. Go to www.sprint.com/downloads.
 2. Select **Smartphones**

Smartphones



Get connected and stay connected—at home, at work or on the road—with the latest software downloads for Smartphones.

3. Select **BlackBerry Curve 8350i**.



BlackBerry® Curve™ 8350i

4. Select **Software Update for BlackBerry Curve 8350i**.
5. Click **More Details**.
6. Scroll to the bottom and select **Software Download**.
 - The Pop Up box to either **Run** or **Save** will appear.

Handheld Software Version 4.6.1.128 for BlackBerry Curve 8350i

Download Description: Installs BlackBerry Handheld Software Version 4.6.1.128 (225) for the BlackBerry Curve 8350i

Device Upgrade Instructions:

- [Download and upgrade using Desktop Manager](#)
- [Web-based upgrade](#)
- [Wireless upgrade for corporate users only](#)

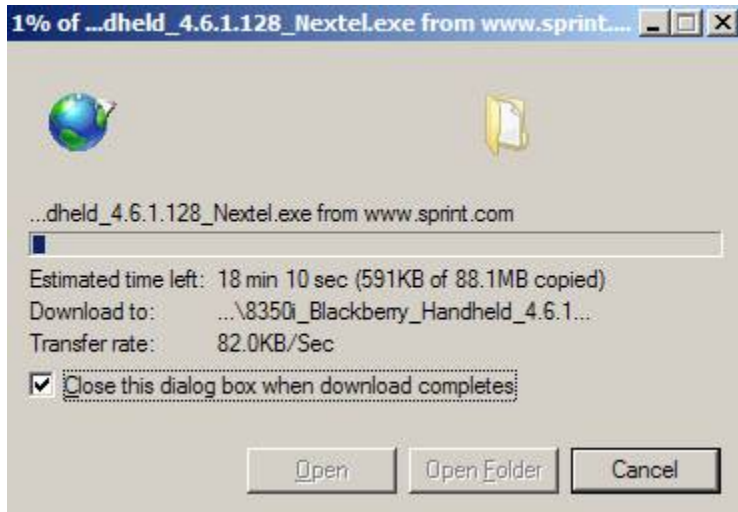
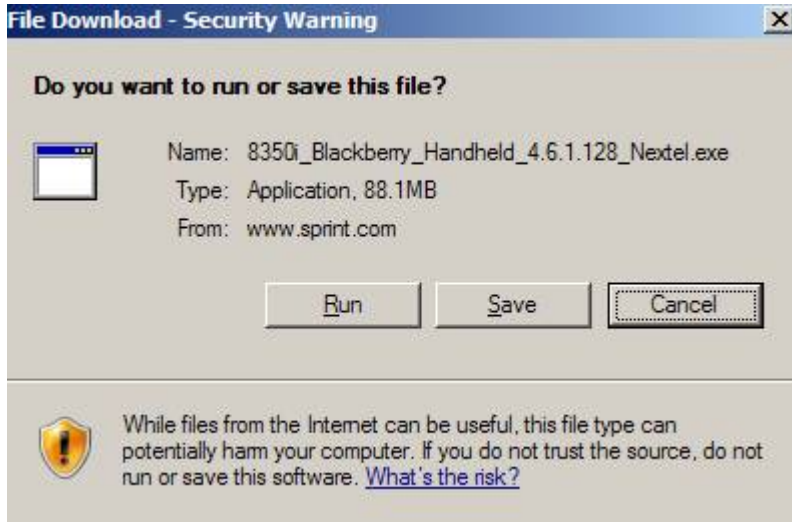
Release Details:

Version 4.6.1.128 (225)

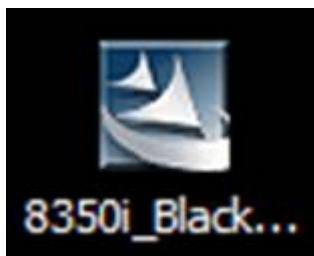
[Software Download](#) (88.1MB)

7. Choose **Save** and save to the Desktop.

- The software will begin to download to the desktop.



8. Double-click the **Install file** that was saved to the Desktop once the download is complete.



9. Click **Run**.
10. Select the appropriate language.
11. Click **OK**.



12. Click **Next**.



13. Select the appropriate **Country or Region**.

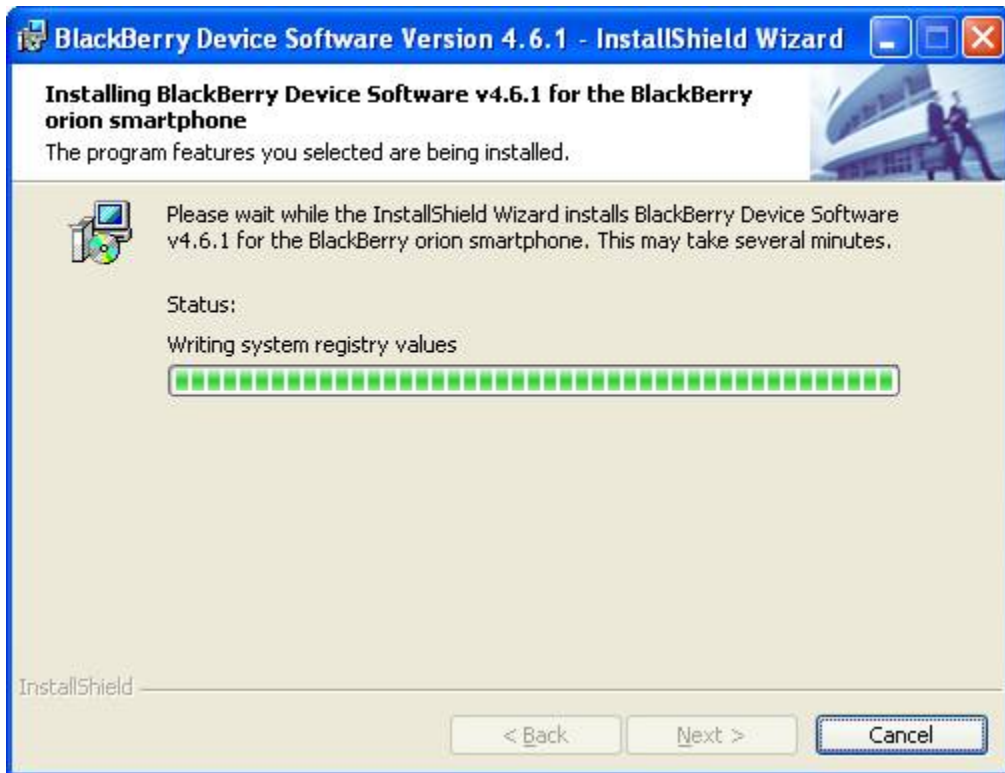
14. Click **Next**.



15. Select **I accept the terms in the license agreement.**
16. Click **Next.**



- The installation process will begin.



17. Click **Finish**.



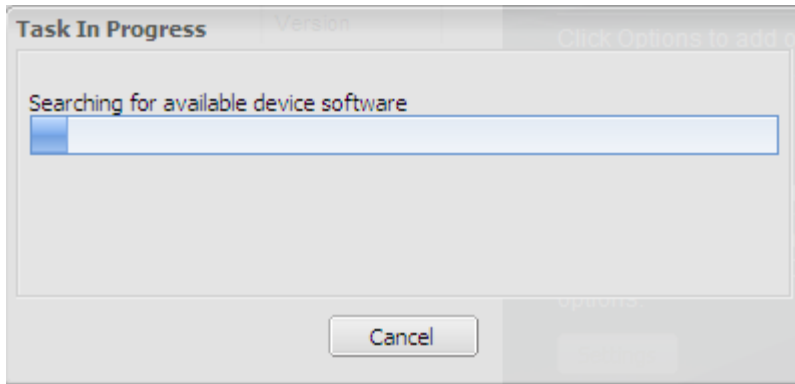
18. Open the BlackBerry Desktop Manager.
 - Select **Start / Programs / BlackBerry / Desktop Manager**.



19. Once the **Desktop Manager** is open, connect the BlackBerry 8350i Curve to the computer via the USB cable.
20. Verify the Desktop Manager displays **Connected** in the top left.



21. A "Task in Progress" notification should display.



22. The application Updates Available Window appears, click **Update Now**.



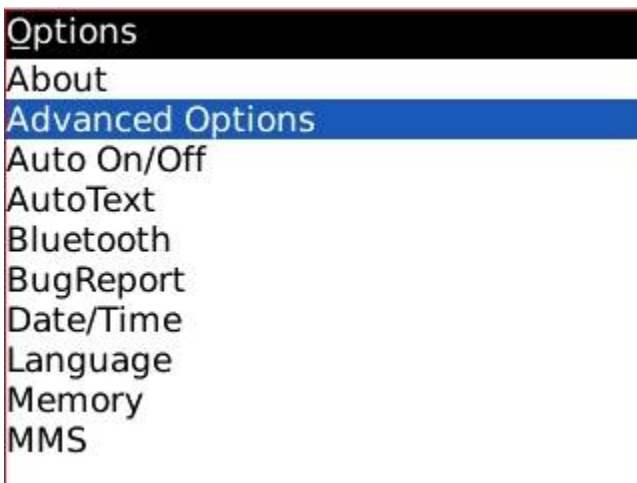
22. Click **Next**.
23. Click **Finish** to begin loading the BlackBerry Desktop Software.
 - **Important Note:** Do not unplug the device during this timeframe.
24. Click **Close** when the software is finished loading.

Download BlackBerry 8350i MR1 Software Over the Air (OTA) - BES Customers Only

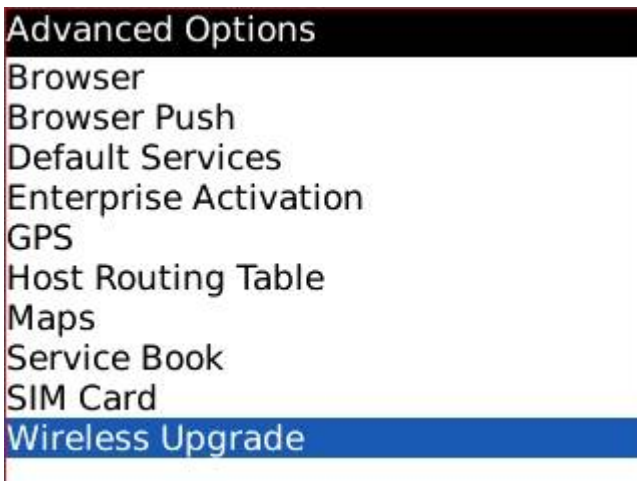
1. Set up a **Wi-Fi** Connection.
2. Press the **Application** button to get to the **Main Menu**.
3. Scroll to the **Options** Icon.
 - Picture of a Wrench.



4. Click on **Advanced Options**.



5. Click **Wireless Upgrade**.



6. Click **Next**.

Introduction

The wireless upgrade process consists of three steps: requesting the new software, downloading the software, and then upgrading the software on your BlackBerry device.

Don't show again

Next

7. Click **Check for Upgrades**.


Available Upgrades

Current version is 4.6.1.83

Check for Upgrades

Available Upgrades

Current version is 4.6.1.83

 Requesting available upgrades...

Check for Upgrades

8. Select the **4.6.1.128** wireless BlackBerry Device Software upgrade package.

Available Upgrades

Current version is 4.6.1.83

Upgrade to: 4.6.1.128

Check for Upgrades

9. Click **Next**.

v4.6.1.128

Description: This update includes enhancements to your BlackBerry® Device Software. If you download it over the wireless network, charges may apply.

Priority: Low

Next

Customize

v4.6.1.128

Submitting Upgrade Request

10. Click **Start Download**.

11. Click **Upgrade Now**.

- **Note:** To schedule a time to install the BlackBerry Device Software, click **Schedule Upgrade**.
- 12. Click **Upgrade Now** again.
 - **Warning:** You will be unable to use the BlackBerry smartphone or make emergency calls for up to 2 hours during the installation process.